

Out of Hours Service 2026

What is the Out of Hours Service?

Your Out of Hours Team provides a national service offering EMERGENCY management expertise, advice and guidance to all Creative Support services, staff members and service users. Based at our Head Office in Stockport, the team is highly skilled with many years experience across the different types of services we provide.

The Out of Hours Service is not a replacement to using your local on call service and should be contacted when all local solutions have been exhausted.

What type of issues can the team help with?

- ✓ Advice and support during emergencies
- ✓ Logging and advising on safeguarding concerns
- ✓ Maintenance and housing related issues e.g. burst pipes or loss of electricity or heating
- ✓ Concerns relating to medication administration, errors and advice
- ✓ Incident reporting
- ✓ Issues with urgent staff cover
- ✓ Any other support related issues and queries

When can I contact the Out of Hours Service?



Monday to Friday 5pm to 8am
Weekends and Bank Holidays 24 hours a day

Outside of these hours you should be able to contact your line manager or another senior manager within Creative Support

Contact: 0161 236 0829

Please display this poster where staff can easily see it.

If you're unable to get through to Head Office, then please contact your local on call

If your call is in relation to a life threatening emergency, then please call 999

Meet your Night team (8pm - 8am)



Michael Morgan-Reeves
Senior Duty Advisor



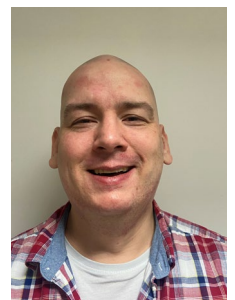
Ejura Ajayi
Senior Duty Advisor



Babatunde Ajani
Senior Duty Advisor



Craig Dunkerley
Duty Advisor



Mark Robinson
Duty Advisor