

Seen something at work that doesn't feel right?

Think
Code RED

This language and attitude towards the people we support does not reflect Creative Support's personcentred values. By not reporting this and other concerns as a Code RED issue you are allowing poor practice to continue.

Code RED is an anonymous, early intervention process designed to prevent a culture that could give rise to safeguarding issues in our services.

We aim to promote an open culture of individual responsibility and escalation followed by quick action. By escalating your concerns, you will make sure the people within our care are safe and well. To report a Code RED incident, please contact:

0161 238 7657

code.red@creativesupport.co.uk

Creative



Being on your phone and not engaging with service users does **not** reflect Creative Support's personcentred values. By not reporting this and other concerns as a Code RED issue you are allowing poor practice to continue.

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Staff who are busy chatting between themselves and ignoring service users does **not** reflect Creative Support's person-centred values. By not reporting this and other concerns as a Code RED issue you are allowing poor practice to continue.

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Being disinterested during medical appointments does **not** reflect Creative Support's person-centred values. By not reporting this and other concerns as a Code RED issue you are allowing poor practice to continue.

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Regularly changing plans at the last minute or disrupting routines does **not** reflect Creative Support's person-centred values. By not reporting this and other concerns as a Code RED issue you are allowing poor practice to continue.

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