

Your Stories

Welcome to our first newsletter of 2021. This newsletter gives a roundup of events from late 2020. We hope you enjoy hearing about, and reflecting on, some amazing things that went on in that very challenging, but memorable, year!

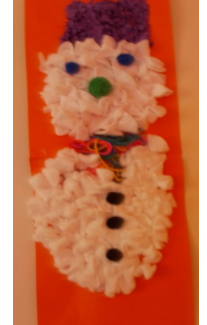
Festive Fun

Christmas 2020 may have been very different but it didn't stop people having festive fun and getting creative. Lots of people across the region have been getting involved in our *Creative Connections* online programme of activity. Taking place every Wednesday afternoon, the programme has featured card making, wellbeing sessions, quizzes, open mic nights and more. Throughout December the sessions were very festive. Take a look at some of the great results!



Tenants at Durham Road service created their own Advent Calendars in a festive craft session

Irene from Northallerton created brilliant Christmas cards and decorations



At Simonside, tenants created amazing Christmas Angels.

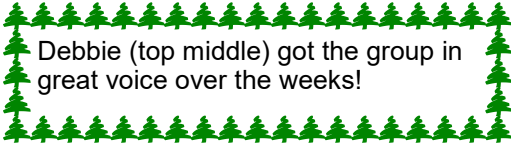


Junction Road service created a fantastic Santa's Grotto for tenants and people from nearby services, to enjoy (whilst still following covid-safe guidelines!) Well done all and a big thank you, from Senior Support Worker Lisa, to all the hardworking 'elves' who made it happen!



CREATIVE CHOIR & NORTH EAST TALENT SHOW

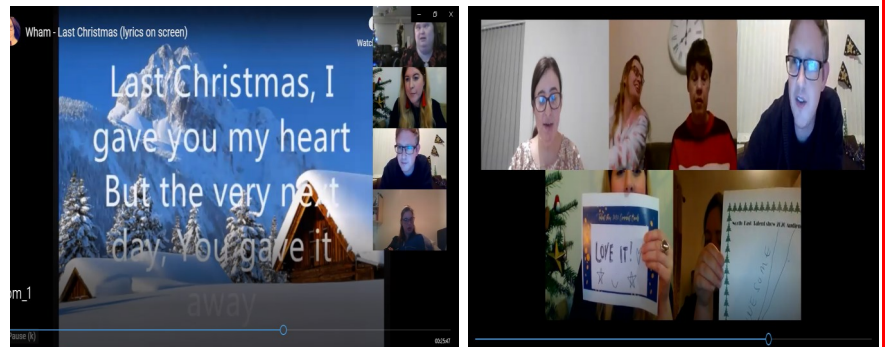
People got their singing voices on throughout December in our Creative Choir Zoom sessions. Led by professional singer Debbie Shaw, the sessions saw people from across the north east singing Christmas songs together and having fun. The group even performed at a special 'Christmas Jumper' social event for staff and service users. Well done all! As well as the online choir, our annual north East talent show was held online this year. The event saw people from across the north east sing, dance, MC, do impressions and more. We were also joined by some Creative Support services from across the UK who supported and performed too. A great night and some great talents!



Debbie (top middle) got the group in great voice over the weeks!



People from across the country joined the talent show this year!



A WELL DESERVED THANKYOU

Staff from Darlington Floating Support service got a well deserved thankyou from the Mayor of Darlington for their attitude and dedication supporting people throughout the ongoing Covid pandemic. Staff received Christmas cards and plants as seen here with Project Manager Adam Spence.



David from Stockton and his beautiful white Christmas tree and 'Boro' fan Diane, also from Stockton, enjoyed seeing this Middlesbrough FC decorated tree!

FESTIVE CELEBRATIONS

Lockdown may have made for a very different Christmas, but staff and tenants did all they could to ensure some Christmas festivities could continue in a Covid-safe way.

Tommy from Stockton did a great job decorating his tree



Saleem from Billingham enjoys a visit from Obi the Christmas Elf!



David from Middlesbrough celebrated his birthday in December



HEATHER'S LONG SERVICE AWARD

Congratulations and huge thanks to Tyneside Area Manager Heather Lowrey on her long service award. Heather has been with Creative Support for sixteen years. She says:

I have worked for Creative Support for 16 years . I moved from Scotland, where I was a Manager with the Local Authority. I chose Creative Support for its beliefs, values and ethos. I have never been disappointed, throughout all the challenges as an organisation, we have always put service users at the forefront of what we do.

I absolutely love my job and have been thankful to be part of a bigger picture.

Staff
News



ACHIEVE Q AWARDS

Aspirational, Compassionate, Hardworking, Inclusive, Effective, Value Based, Empowering

The Achieve Q Awards acknowledge services and individuals for the excellent service and best practice that they provide. Everyone can get involved to ensure our staff are recognised for Achieving Q – staff, managers, service users, their families and other stakeholders are all able to nominate an individual or team. You may wish to nominate an individual or team for: Outstanding staff interventions that have led to positive outcomes. Teams or departments that are achieving quality and working to the attributes expected within ACHIEVE Q. A successful event or piece of work



Jenni Pearson, awarded an Achieve Q Care Mark award for quality last year

IIP: SILVER & GOLD

Following our recent assessment by Investors in People (IIP), we have retained our organisation wide Silver status. This is wonderful achievement and reflects the dedication of everyone in the organisation!

We were also assessed separately for our Learning & Development and HR teams, based at our Head Office in Stockport, who were both awarded Gold. This is our first IIP Gold and we are so thrilled that the dedication of these teams has been recognised.



Winners from the later part of 2020 include **Ben Bradshaw**, kennilworth Court for his commitment to providing meaningful, person-centred support to a tenant he supports. **Jessica Jordan**, Attwood Terrace, for going above and beyond in her role to fully understand the needs of gentleman she supports and her person-centred approach and commitment. Well done to all and keep the

nominations coming in! Nomination forms are downloadable from our website, Itrent or michael.edwards@creativesupport.co.uk



Gill from Junction Road service with her silver award



The staff team at Durham road, Consett, were recognised for their dedication and positivity



Andrew ,staff member with Darlington PSI service with his silver award.

Contact Us

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