



Reflection



Knowledge



Achievement





SUPPORTING YOU TO PROGRESS IN YOUR CAREER

Creative Academy is keen to provide you with a wide range of training opportunities

About Us

As an accredited Investors in People Organisation and a recognised provider for the National Skills Academy for Health and Social Care, Creative Support provides and resources a wide range of training Programmes. Working towards this nationally recognised standard of excellence has created a positive learning culture within the organisation and as a result we have an excellent track record in developing our staff team helping service users achieve positive outcomes.



We are an endorsed training provider with Skills for Care, an Investors in People silver status organisation. We are also an accredited Edexcel (Pearson) centre and Highfield awarding body for compliance centre.

Join us

There are 2 ways you can apply to book a place on one of our courses:

1. Complete our online booking form www.creativesupport.co.uk/training-page/external-training-application/
2. Call or email us to request a booking form and return the completed form by post, fax or email

Once we have received your booking form we will email you to confirm your place. If the course is full and we are unable to allocate you a place we will notify you. Payment can be made on the day or we can invoice you after the course. Payments must be made within 30 days of receiving the invoice.

Refreshments are provided throughout the day. Lunch is not provided.

Find Us

All courses listed are based at our training Academy at Mansion House, Stockport Town Centre, unless otherwise specified. We are 10 minutes walk from Stockport Train station and Stockport bus station.

Creative Academy
Wellington House
131 Wellington Road, Stockport
SK1 3TS
0161 238 7664
training@creativesupport.co.uk





In-House Training

Any courses with the provider code CS in the provider column can be offered as an in-house training course. If you have a large number of staff this can be more cost effective and gives you control over when and where the course takes place. We can also put together and deliver bespoke courses specifically designed to meet your needs and the needs of your organisation.



Half day course: £350 (£23.33 per person)

Full day course: £600 (£40 per person)

Bespoke half day course: £400 (£26 per person)

Bespoke Full day course: £800 (£53 per person)

Provider Key

CS– Creative Support

HVN– Hearing Voices Network

Contact Us

www.creativesupport.co.uk/training-page

Tel: 0161 238 7664

Fax: 0161 228 0560

Email: Training@creativesupport.co.uk or

Nazia.maqsood@creativesupport.co.uk



Course Title	Provider	Fee*	Course Length	Time	Dates
Learning Disability & Autism					
Learning Disabilities	CS	£80	1 day	9.30am - 5.00pm	2019 6th June, 13th September, 2nd December 2020 4th March
Positive about Autism	CS	£80	Full day	9.30am - 5.00pm	2019 24th May, 4th October, 6th December, 2020 28th February, 23rd April
Course Title	Provider	Fee*	Course Length	Time	Dates
Older People's Services & Clinical Skills					
Living well with Dementia- Positive Support Model (online course)	CS		2 hours	2 hours	2019 28th May-5th June, 4th July-3rd August, 8th August-29th September, 3rd October-28th October, 3rd November-28th November, 4th December-29th December 2020 5th January- 30th January, 5th February -30th February, 4th March-29th March, 3rd April-28th April
Working with Older people	CS	£40	Half day	1pm-5.00pm	2019 13th June, 5th September, 9th December 2020 5th March
Falls Prevention and Management	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Catheter Care	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Stoma Care	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.
Pressure Injuries and tissue viability	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Continence Management	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.
Dysphagia and Swallowing Support	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.

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Older People's Services & Clinical Skills					
Nutrition and Hydration	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.
Personal Care needs	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.
Buccal Midazolam Administration	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.
STOMP (Stop over medication of people with LD)	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.
Stroke Awareness (CVA and TIA)	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information.

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Course Title	Provider	Fee*	Course Length	Time	Dates
Mental Health Suite					
Mental Health & Dual Diagnosis	CS	£80	1 day	9.30am - 5.00pm	2019 5th July, 3rd September, 4th December 2020 16th March
Affective Disorders	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information
Mental Health First Aid	CS	Under development	Full day	Under development	Available on request. Please contact the Learning & Development team for more information
Hearing Voices	HVN	£80	Full day	Under development	Available on request. Please contact the Learning & Development team for more information
Assessment & Support Planning	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information.
Schizophrenia	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information.
Working with Substance Misuse	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information.



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Course Title	Provider	Fee*	Course Length	Time	Dates
Health & Safety					
Food Safety and Infection Control	CS	£80	Full day	9.30am-5.00pm	2019 13th May, 13th June, 22nd July, 5th August, 6th September, 17th October, 25th November, 2nd December 2020 22nd January, 18th February, 5th March
Working with all Service Users					
Safeguarding People at risk & Mental Capacity Act and Deprivations of Liberty Safeguards	CS	£80	Full day	9.30am-5.00pm	2019 9th May, 24th May, 11th June, 26th June, 7th July, 9th July, 20th August, 9th September, 8th October, 24th October, 14th November, 12th December, 19th December 2020 14th January, 3rd February, 12th March, 20th March
First Aid & Basic Life Support	CS	£40 for half day £80 for full day	Half day <i>This course runs alongside Moving & Handling as a full day course. First aid will take place in the morning session unless stated otherwise</i>	9.30am-12.30pm 1.00pm-4.00pm	2019 10th May (pm), 15th May (pm), 20th May (pm), 5th June (am), 20th June (am), 9th July (am), 17th July, 24th July, 1st August (am), 19th August (am), 21st August (am), 4th September (am), 12th September (am), 19th September (am), 24th September (am), 7th October (am), 23rd October (am), 6th November (am), 11th November (am), 20th November (am), 26th November (am), 5th December (am), 16th December (am), 20th December (am) 2020 8th January (am), 20th January (am), 6th February (am), 12th February (am), 19th February (am), 4th March (am), 9th March (am), 9th March (am)
Administration of Medication (accredited by RPS)	CS	£80	Full day	9.30am-5.00pm	2019 10th May, 15th May, 21st May, 4th June, 12th June, 21st June, 27th June, 4th July, 10th July, 15th July, 23rd July, 5th August, 13th August, 21st August, 29th August, 2nd September, 10th September, 18th September, 26th September, 10th October, 16th October, 22nd October, 31st October, 5th November, 13th November, 18th November, 28th November, 6th December, 11th December, 17th December 2020 7th January, 15th January, 23rd January, 31st January, 4th February, 10th February, 19th February, 27th February, 2nd March, 11th March, 19th March, 24th March
Moving & Handling	CS	£40 for half day course £80 for full day	Half day <i>This course runs alongside First Aid and basic life support as a full day course. Moving & Handling will take place in the afternoon unless otherwise stated</i>	1.00pm-4.00pm	10th May, 15th May, 20th May, 5th June, 20th June, 9th July, 17th July, 24th July, 1st August, 19th August, 21st August, 4th September, 12th September, 19th September, 24th September, 7th October, 23rd October (am), 6th November, 11th November, 20th November, 26th November, 5th December, 16th December, 20th December 2020 8th January, 20th January, 6th February, 12th February, 19th February, 4th March, 9th March

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Course Title	Provider	Fee*	Course Length	Time	Dates
Management Training					
Coaching & Mentoring	CS	£80	Full day	9.30am-5.00pm	2019 14th August 2020 25th February
How to Manage Effectively	CS	£80	Full day	9.30am-5.00pm	2019 15th July, 22nd October 2020 29th January
Medication Observation for Senior Staff	CS	£80	Full day	9.30am-5.00pm	2019 15th August 2020 22nd January
The Three Conversations Model	CS	£40	Half day	1.00pm-4.00pm	2019 18th September 2020 22nd January

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Training available on request					
Epilepsy Awareness	CS	£40	Half day	TBC	Available on request. Please contact the Learning & Development team for more information
Prevention and Management of Constipation	CS	£40	Half day	TBC	Available on request. Please contact the Learning & Development team for more information
Diabetes Awareness	CS	£40	Half day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information
Mental Health First Aid	CS	TBC	Full day	Under development	Available on request. Please contact the Learning & Development team for more information
Schizophrenia	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information
Working with Substance Misuse	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information
Personality Disorder	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information
Code of Conduct & Professionalism	CS	£80	Full day	9.30am-5.00pm	Available on request. Please contact the Learning & Development team for more information.
Hoarding	CS	£40	Half day	TBC	Available on request. Please contact the Learning & Development team for more information.
Sex & Sexuality	CS	£40	Half day	TBC	Available on request. Please contact the Learning & Development team for more information.

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Course Title	Provider	Fee*	Course Length	Time	Dates
Computer Training					
Basic Computer Skills for Beginners	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Excel (Microsoft Office Foundation)	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Excel (Microsoft Office Intermediate)	CS	£40	Half day	Under Development	Available on request. Please contact the Learning & Development team for more information
Outlook (Microsoft Office– Email, calendars)	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Word (Microsoft Office) foundation	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information
Word (Microsoft Office) Intermediate	CS	£40	Half day	Under development	Available on request. Please contact the Learning & Development team for more information

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E-Learning

Our E-learning programme aims to support your professional development at your own pace. We offer a wide range of E-learning courses that you can complete in order to refresh your essential training or to increase your knowledge about other health and social care topics. The E-learning training provides the same learning outcomes as our classroom based training and runs for a specific period of time.

How do I apply for an E-learning course?

You will need to complete an application form. This includes providing an individual e-mail address.

When do E-learning courses take place?

E-learning courses run almost every month. You can find a list of dates on the training calendar.

How long do I get to complete the course?

You have two weeks to complete the course.

Where do I complete the E-learning course?

You complete the e-learning course on a computer at your place of work or at home. The e-learning course takes place on the internet. You will receive an e-mail the day before the course is due to start with the website address and your login details to access the course.

Do I need to complete the course in one go?

No, you can log in and out of the e-learning as many times as you need to and the last page you viewed will be bookmarked. You must complete the course by the end of the two week period though.

How long does an E-learning course take?

This will depend on the course you are completing and your pace. Most of our e-learning courses take between 1 to 3 hours to complete.

Will I receive a certificate?

Yes, your certificate can be printed off once you have completed and passed the course.

E-Learning Courses					
Mental Capacity Act, Deprivation of Liberty Safeguards (DoLS)	CS	£30	2 hours approx.	Distance Learning Course is available to complete at any time during the period stated An e-mail address must be provided by the learner Learners must complete an end of course test to pass	2019 28th May-5th June, 4th July-3rd August, 8th August-29th September, 3rd October-28th October, 3rd November-28th November, 4th December-29th December 2020 5th January- 30th January, 5th February-30th February, 4th March-29th March, 3rd April-28th April
Moving & Handling	CS	£30	2 hours approx.		
Information Governance	CS	£30	2 hours approx.		
Safeguarding of People at Risk	CS	£30	2 hours approx.		
Positive about Autism	CS	£30	2 hours approx.		

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E-Learning Courses

Manual handling for non care staff	CS	£30	2 hours approx.	Distance Learning	<p>2019 28th May-5th June, 4th July-3rd August, 8th August-29th September, 3rd October-28th October, 3rd November-28th November, 4th December-29th December</p> <p>2020 10th- 23rd January 10th-23rd February 10th-23rd March</p>
	CS	£30	2 hours approx.	Course is available to complete at any time during the two week period	
Manual Handling for Non Care staff	CS	£30	2 hours approx.		
Understanding Learning Disabilities	CS	£30	2 hours approx.	An e-mail address must be provided by the learner	

Diabetes Awareness	CS	£30	2 hours approx.	Distance Learning	<p>2019 28th May-5th June, 4th July-3rd August, 8th August-29th September, 3rd October-28th October, 3rd November-28th November, 4th December-29th December</p> <p>2020 10th- 23rd January 10th-23rd February 10th-23rd March</p>
Epilepsy Awareness	CS	£30	2 hours approx.	Course is available to complete at any time during the two week period	
Understanding Mental Health	CS	£30	2 hours approx.		
				An e-mail address must be provided by the learner	

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Inspiration



Compassion



Growth



Please visit <http://www.creativesupport.co.uk/creative-academy/learning-development/training-for-external-delegates/>

Contact Us

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Wellington House
131 Wellington Road
Stockport
SK1 3TS
0161 238 7664
training@creativesupport.co.uk

This information is also available in other formats - large print, Braille, audio, easy-read and other languages are all available on request.
Please contact the marketing team on 0161 236 0829
to discuss your requirements.

<http://www.creativesupport.co.uk/creative-academy/>



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/crtvssprrt



Approved HABC Centre

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