

# creative SUPPORT

## NEW SERVICE UPDATE



**NEW**

Since the last email newsletter was sent there have been a number of new services which have been awarded to Creative Support. Most recently we have been awarded a contract to provide a Supporting People floating support service for people with learning disabilities in Trafford, as well as a supported living service for 3

ladies with learning disabilities in Stockport. Other recent contract awards include:

- Two new learning disabilities services in North Lincs
- An acquired brain injury service in Warrington
- Learning disability supported living services in Blackburn with Darwen
- Learning disability supported living services in Lancashire

All of our supported living services in Staffordshire have been extended until 2010 which is obviously great news. We have also opened our Reading Regional Training Office which is providing training for all of our London and South East services and which is also now home to a dedicated Training and Personnel Administrator and Supported Housing Officer for the region.

## WANTED: YOUR OUTCOMES!

I recently sent out a questionnaire in the hope of getting down in writing some of the great outcomes that are being achieved across our agency. Many of you responded which was very much appreciated. For example, one of our services in the North East provided this fantastic case study about a service user who achieved a good outcome with respect to leisure activities: "LF has been supported by staff to enrol at her local gym and her membership enables her to use up to 5 other gyms around her local area and to access a range of different exercise classes and equipment. Staff supported LF to carry out her induction phase at the gym and to attend on a regular and on-going basis. Achieving this has been a very important step for LF and it has had a significant impact on her physical and mental well-being. Staff members also report that LF is very actively involved at the gym and has made a number of contacts there. LF funded this activity herself initially however staff investigated this further and she has now got a card which proves that she is in receipt of benefits and she now accesses the facilities free of charge". If you have similar examples of any kinds of positive outcomes being achieved within your service please email or fax them to me. The more detailed the better!



**WANTED!**

**Outcomes**

## HAPPY HALLOWEEN



Chris Baudin, service user from the Morecambe floating support service very kindly sent in a 'Happy Halloween' card to us here at head office this week.

Chris's card was great as it not only wished us happy Halloween but also included pictures of himself from the Animal Care Centre where he works as a volunteer. It sounds like he is doing a great job at the Animal Centre so well done Chris and thanks for the card!

## WELL DONE EWA!

Just a quick note to say well done to Ewa in Supported Housing. Ewa recently achieved a great outcome when she carried out a benefits check for a service user in Calderdale and has managed to receive over £40,000 of backdated DLA for this person, with more to come! We are sure this has made a huge difference to the life of the service user and it just goes to show how important the skills that the Supported Housing team have are.

